

THE AVENUES MEDICAL CENTRE **NEWSLETTER**

July 2020



PROTECTED TIME FOR LEARNING

The surgery will be closed from 12.30pm on Tuesday 7th July 2020. If you require urgent medical assistance during this time, please call 111. We will be back open as usual the next day at 8.00am

APPOINTMENTS

We continue to operate a total triage service and all patients that require an appointment with a GP will receive a telephone call first and possible a video consultation if appropriate.

If you have been asked to attend an appointment, please wear a mask/face covering and adhere to social distancing as much as possible. Please stick to your appointment time and do not arrive early or late. We have introduced a range of other measures to keep patients and staff safe during the pandemic, including a screen at our Reception desk and staggered appointment times and sessions in order to avoid too many people in the waiting areas at any time. You may be asked to attend for a blood test appointment in the afternoon rather than the morning. Please use the hand gel provided before and after your appointment.

Please note that all staff will be wearing full PPE.

NEW INTERCOM SYSTEM

We have recently installed an intercom system and politely ask that if you are buzzed into the Practice that you ensure that you enter alone and do not allow other people to follow you into the surgery once the door is opened

During the COVID-19 pandemic it is still vital to take your children to get their vaccinations to protect them from preventable diseases. Unless you or your children have symptoms, please keep your appointments for child vaccinations

We have recently started inviting patients in for certain long term condition reviews again. Changes to the usual procedures have been made to ensure the safety of everyone.

If you suffer from a condition such as diabetes, asthma or COPD you may be invited to attend.

These reviews are important for your health and wellbeing

Please ensure that you arrive at the surgery at your specific appointment time and not early or late.

If you require any information please call the surgery on 01482 343614

CERVICAL SCREENING

For any ladies who have missed their smear test appointment due to the COVID-19 pandemic, you can now attend the surgery for this.

Please telephone our Reception Team who will be happy to advise and book your appointment

Appointment with the Practice Nurse



TEST AND TRACE—how it works

The NHS test and trace service will help to control the rate of reproduction (R), reduce the spread of the infection and save lives. By playing your part through the actions set out below, you will directly help to contain the virus by reducing its spread. This means that, thanks to your efforts, we will be able to go as far as it is safe to go in easing lockdown measures.

<https://www.gov.uk/guidance/nhs-test-and-trace-how-it-works>

