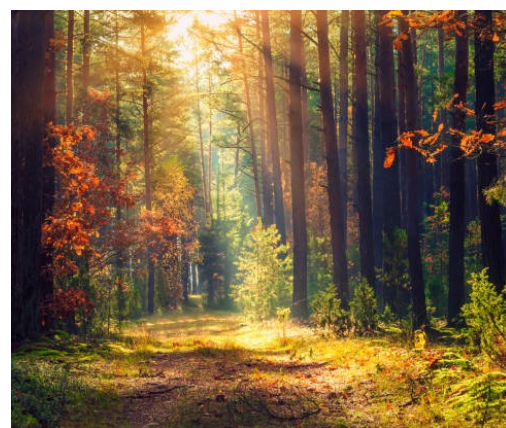


# THE AVENUES MEDICAL CENTRE NEWSLETTER

September 2020



## **Face Coverings**

Face coverings must now be worn in shops, hospitals and transport to help protect others. There are some exemptions - but you do not need a letter from your doctor.

## **TRAVEL VACCINATIONS**

We are now re-commencing travel vaccinations. Please allow 6 weeks as some vaccines require completion of a course and sometimes the vaccines need to be ordered in. We also ask patients to complete a travel questionnaire as soon as possible before your departure. The Practice Nurse will look through your form and give advice regarding vaccinations required and medication advice

## **RESTORATION OF SERVICES**

We are gradually getting back to offering our usual routine services that have been restricted by the COVID-19 pandemic

Social distancing must be maintained in the waiting areas and we will be asking people to use all three waiting rooms no matter who they are seeing. Patients will continue to be asked to wait outside until their appointment time. If you have any questions regarding what you can attend for please contact the surgery.

**WE WILL NOT BE OPENING OUR DOORS FOR PATIENTS TO WALK IN AND WE ARE STILL BEING EXTREMELY STRICT ON WHO ENTERS THE SURGERY.**

**Please ensure that your mobile number is up-to-date, as the surgery is now using SMS text messages to contact you.**

**Telephone prescriptions are only taken by telephone between 2pm—5pm,  
press option number 2**

**PRESCRIPTION E-MAIL: [hullccg.prescriptions-b81035@nhs.net](mailto:hullccg.prescriptions-b81035@nhs.net)**

## STAFF UPDATE

**This month the Practice would like to introduce Kay-Louise as the newest member of our Receptionist team**

**Kay will frequently be the first point of contact on entering the surgery and will also deal with telephone queries**

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## Flu Season 2020/21

**We are currently making arrangements for our flu vaccination campaign. If you are eligible for the flu injection, please bear with us as we will be sending more information out in due course**

During the COVID-19 pandemic, there have been a number of changes to how GP practices and the services that they offer work. NHS Hull CCG wants to know your opinions about these changes.

This questionnaire is about your experience and views about these changes. NHS Hull CCG will use your views and experiences to help decide what changes they will keep, what changes need to be improved, and what needs to be changed back. Some of the changes that have been made will not be reviewed until the pandemic is over.

[://www.surveymonkey.co.uk/r/PC-C19-GPE](https://www.surveymonkey.co.uk/r/PC-C19-GPE)

